



Assisi Animal Sanctuary

Donor Charter (Our Promise)

- As a charity seeking donations from the public, Assisi Animal Sanctuary takes every effort to comply with the Guidelines for Charities Fundraising from the Public.
- Our promise is to treat all our donors with respect, honesty and openness.
- We commit to being accountable and transparent so that donors and prospective donors have full confidence in Assisi Animal Sanctuary.
- We pledge to effectively apply your donations for their intended purpose.
- Our commitment to you is that you will:
 - Be informed of the organisation's mission, and of the way the organisation intends to use donations.
 - Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
 - Have access to the organisation's most recent financial statements.
 - Be assured your gifts will be used for the purposes for which they were given.
 - Receive appropriate and timely acknowledgement and recognition for your donations.
 - Be assured that information about your donation is handled with respect and with confidentiality and compliant with GDPR and data protection legislation.
 - Expect that all relationships with individuals representing the charity will be dealt with professionally.
 - Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
 - Have the opportunity for any names to be deleted from mailing lists and/or databases.
 - Be assured, we will never share your data with any third party organisations without your consent.
 - Receive prompt, truthful and forthright answers to questions you might have.
 - Have easy access for making and responding to complaints.